



2022

Crowd Control/Road Crossings

We appreciate your hard work! You are our ambassadors for the sport of Eventing! For many of the spectators, you will be their only contact with officials on Cross-Country Day. Please be polite, and keep in mind that you are there to keep our visitors and competitors safe!

Chief Steward: **Caroline Greathouse - 502.802.6885**

DUTIES

1. When you first arrive at your station check in with your Chief Steward & on the Eventing Volunteers App. If you have any questions regarding your crossing assignment location or if there is any issue such as no lunch, no pick-up, etc. while at your post please call or text your Chief Steward or via radio the day of the event.
2. Once you have positioned yourself at your crossing, if it isn't already open, you may open your horse galloping lane/people crossing to let spectators through, but please do not let anyone go onto the lanes.
3. Close the ropes to the galloping lane well before a competitor approaches. Better to close early than to close late. The riders will approach in 4-minute intervals. The horses are running extremely fast. Err on the side of safety and listen to the Mounted Stewards around you for the 'Horse-On-Course/Heads Up' announcement and be ready to close your ropes.
4. Keep in mind that the crowd does not move quickly. They may not be familiar with the park (or eventing) and they may be looking in another direction. In a friendly manner, ask the people to please clear the course. If at any time someone becomes unruly or blatantly disregards your requests, contact your Chief Steward immediately.
5. If someone falls or becomes immobile while passing through your crossing, contact your Chief Steward immediately, also if the situation requires medical attention, make that clear from your initial transmission.
6. Riders will run extremely close to the ropes, so encourage the crowd to stay back from the ropes by at least a foot.
7. Please stand while the horse goes by your crossing area and remain standing until the horse & rider have passed by your designated area (this will be longer for those manning the Head Of The Lake and Nina Bonnie Blvd).
8. Once you have closed the crossing, DO NOT let a spectator enter for any reason. Trust your judgment! Also be aware vehicle (with proper visible access) passing through your crossing, {Such as a Polaris or Gator}, medical staff, etc.... But NEVER let ANYONE through when a horse and rider are approaching. This includes all EMT and other Emergency vehicles/personnel; if they are en route to an emergency, do your best to prevent another accident by keeping them out of the path of any oncoming horse(s).
9. If spectators have umbrellas, please ask them to take them down as soon as you shut the ropes, specifically before the horse approaches.
10. Please be polite, but firm with the crowd when giving orders. If you are having problems, please contact the Fence Judge near you or your Chief Steward. If the crowd is heavy, we may send a Mounted Steward to assist you.



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11. In between horses do not leave your post. If you need to take an emergency restroom break and you do not have a back-up person, please contact your Chief Steward but DO NOT LEAVE your position without someone being there to man your position. Check with a Fence Judge or the nearest Area Steward before leaving for bathroom break.
12. Do not leave until you are sure that the last horse has completed the course. At that point you will be given the 'All-Clear' over the radio once the competition has concluded. Sometimes there will be delays because of holds on course, pay attention to your radio.
13. Some of you will be assigned to locations where the galloping lanes intersect. It is very important that you do not let anyone cross at these points. The crowd is often confused by these crossings and they can end up in the middle of a galloping lane. Also, you may have to yell "Heads Up" to the competitor if two horses are going to cross paths. This is not a common occurrence, but it can happen. Please be vigilant.
14. If a mounted competitor stops and asks for assistance, direct them to the nearest Fence Judge. If the situation calls, you may assist them personally, but do not leave your crossing without someone there. Again, it is rare that this will happen, but a possibility, nonetheless.
15. If there is an accident involving a horse or rider, or both, HOLD YOUR POST! Be very observant of the crowd and in the case that someone tries to get a closer view of the action, remind them that they are NOT to go to the site of the accident. People who have no official position are not to be within the restricted area. In this instance, use any means available to you to help make people understand that another horse is coming and they should remain outside the ropes cordoning off the galloping lane.
16. In the rare case that an emergency vehicle needs to cross, whether an ambulance, a paramedic on an ATV or a horse ambulance, please help get the ropes down as quickly as possible. Do take note to be sure there isn't a horse coming. Keep in mind that the people going to the emergency are in a hurry so if they have time to cross, please let them. If they do not have time due to a horse coming, please let them know.

CELL PHONES

No text or cell phone usage except to call your Chief or an Area Steward.

UNIFORM

We ask that you wear the same outfit as the fence judges: Khaki pants and the volunteer shirt, if it is cold please wear a white or black long sleeve shirt under your volunteer shirt. If it is cold, wet, etc, please wear what you need to stay warm and dry! Please keep your ID Badge on the outside of your coat, so the crowd or competitor can identify you.

TIME

Please be at your location, which is shown on your map no later than 1 hour prior to start on Saturday. Please be at the Worker Parking Lot no later than 1 hour and 45 minutes prior to the start of competition as it will take some time to get to your location. There are trucks, cars, etc. with XC stickers in their windows that will get you to your location.

After the Event, please come to the Alltech Arena North Exhibit Hall. The fence judges must wait there until all official inquiries are resolved. We will have refreshments and lots of good stories about the day!

Thank you for volunteering for the Land Rover Kentucky Three-Day Event!